FUTUREDIAL

Mobile Retailer Solution™

Tablet-based System for Mobile Device Inspection and Trade-in Valuation for Retailers

Easily Inspect and Determine Value of Devices at the Point of Collection

A Single Service that Handles it All

Stores offering device trade-in services often face bottlenecks and delays for customers as they evaluate and estimate trade-in values for the many different device models brought into stores by customers. Imagine having a powerful, easy-to-use system for inspecting and accurately valuing every mobile device traded-in at the collection point, in real-time.

FutureDial's new Mobile Retailer Solution empowers customer sales representatives (CRMs) at the point of collection to easily perform important device inspections and basic functionality tests, and then quickly retrieve vital trade-in value estimates in real-time for customers.

No Special Setup: You're Up-and-Running Immediately

No major investment in equipment is needed at the point of collection to get started—the only equipment required is a Wi-Fi enabled Tablet, an Internet Connection, and a Label Printer. All the processing is handled through the cloud. So there's no complicated system to set up or configure.

FEATURES & BENEFITS

Single Service to Handle Both Inspection and Valuation
Easy-to-use cloud-based service empowers CSR to do more at the point of collection.

Platform Independent
The system can be used for testing and valuating both smartphones (Android and iOS) at the point of collection.

Minimal Footprint
The cloud service is accessed via a low-cost tablet, requiring very little real estate inside the retail store.

"User-Friendly, Guided Screens
No learning curve; CSRs can learn immediately how to use the system and process trade-ins.

App for On-Device Testing
The system easily installs a special app to help the CSR run functionality tests directly on the device.

Device Valuations Made Easy
The system ties in to backend valuation databases and uses the device condition info to present the CSR with accurate device valuations to discuss with customers.

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Works Across Android and iOS Device Platforms

Handle Any Model Brought to Your Store

FutureDial's Mobile Retailer Solution supports all Android and iOS models on the market and many legacy models. A single system handles any model brought into the store for trade-in or buy-back.

Works Across Android and iOS Device Platforms

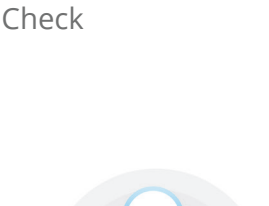
Help Guide CSRs with the basics of device inspection at the point of collection

The interface is easy for the CSR to operate, and screen prompts help to guide the CSR with inspecting, testing and recording the condition of the trade-in device:

- Missing Parts
- Cracks or Dents
- Cracked Glass
- Missing Battery
- Unable to Power ON
- Device Non-Functional
- Stolen Status
- Android Account Existence or iOS Activation Lock
- Vibration Functionality Check
- Bluetooth Functionality Check
- Wi-Fi Functionality Check
- RF Test
- AC USB Plug Functionality Check
- Back Camera Functionality Check
- Touch Screen Functionality Check
- Water Damage Check

Increase Your Valuation Accuracy with Simple Functional Testing for Devices

Functional testing is simple through FutureDial's software; the test results help you gauge a more accurate condition for device grading and valuation. Test results are noted on the system screen on the CSR's Tablet, which are later used for device valuation.



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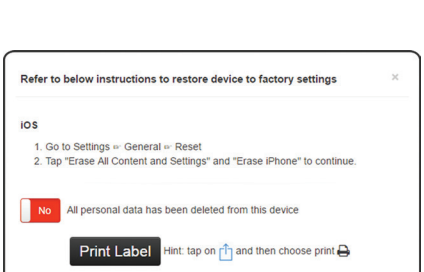
Greater Efficiency



Restore Devices to Factory Settings and Erase Personal Data from Devices

The system automatically prompts the CSR to reset devices to factory settings and to erase all content from the device.

Accurate Device Trade-In Values at Your Fingertips

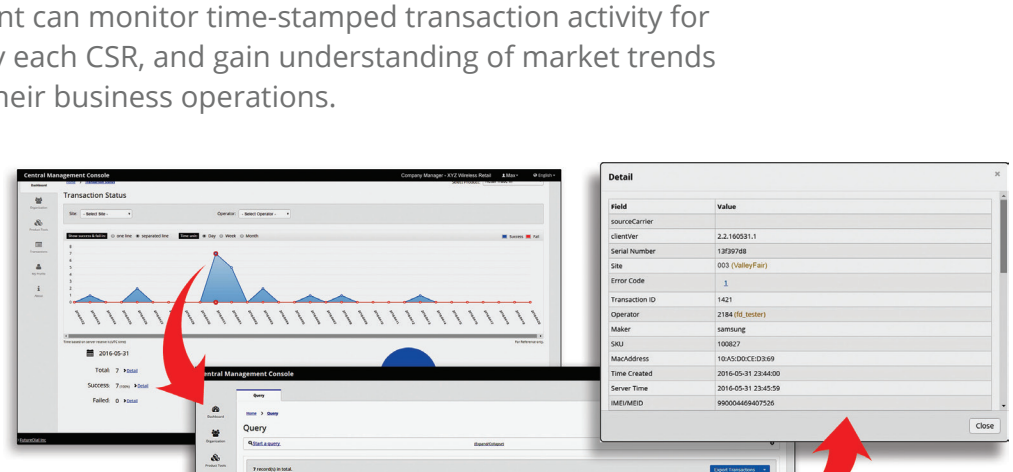
The Mobile Retailer Solution takes the device condition information and interfaces with backend third-party valuation databases to quickly present device trade-in values for the CSR to discuss with customers. No bottlenecks or delays, so transactions can flow smoothly.

Print-Out Inventory Labels for Trade-in Processing

Screens assign SKUs and guide the CSR to easily and immediately print out inventory labels of devices accepted for trade-in processing.

PTrack Transactions from the Cloud

Management can monitor time-stamped transaction activity for sites and by each CSR, and gain understanding of market trends helpful to their business operations.



Drill-down to view data important for your business.

Gain insight into trends and operations at each site

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